



PFRStat

Departmental Measures

September 2015

MUO



The Medical Unit Overload (MUO) plan had 0 activations in September 2015 compared to 3 activations in September 2014. The plan was activated a total of 10 times in the last quarter compared to 5 times in the same quarter one year ago.

CARES



Cardiac survival rates for the month of August 2015 were at an overall rate of 21.4% (3 cases out of 14). In August 2014 the survival rate was at 0% (0 cases out of 8).

Community Outreach



A total of 39 Public Education programs were offered to an audience of 1,804 in September 2015 compared to 31 programs and an audience of 1,494 in September 2014. Two CPR classes with 400 total students were taught in September 2015 compared to 1 CPR Class with 92 total students in September 2014 as well as 300-350 CPR students at the 2014 Plano Balloon Festival.

Transported patients were received at 12 area hospitals in September 2015.

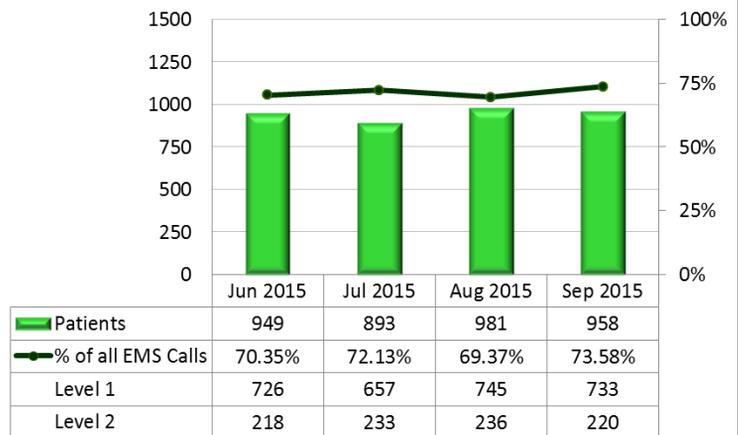
Highest Reivership:

MCP
49.90%

PHOP
22.76%

BAY
9.60%

EMS Patient Transports

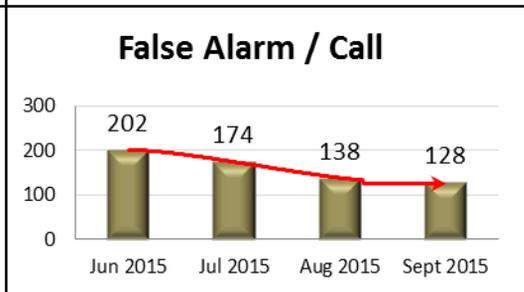
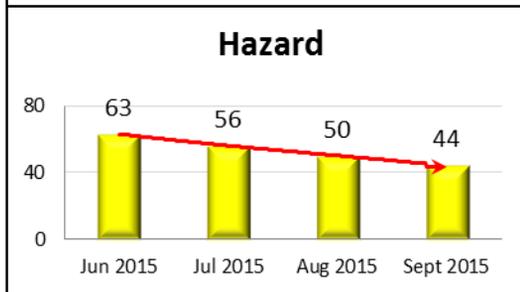
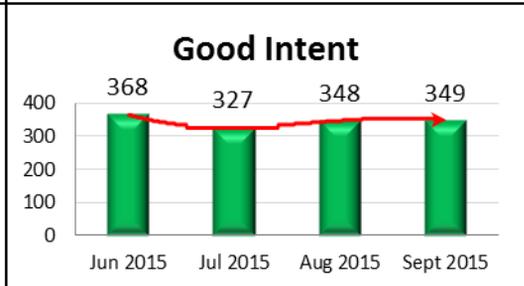
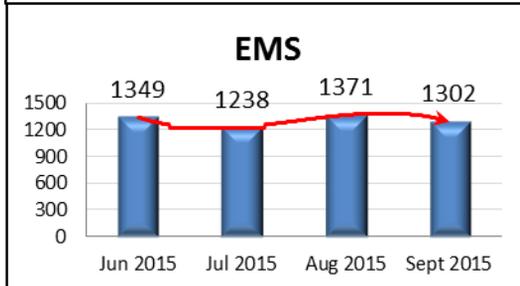
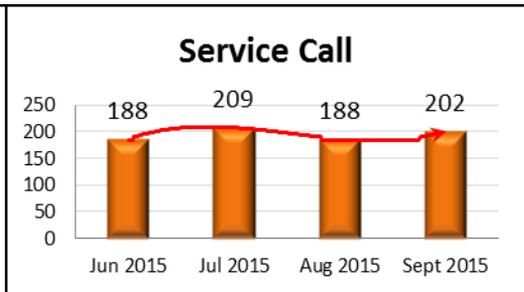
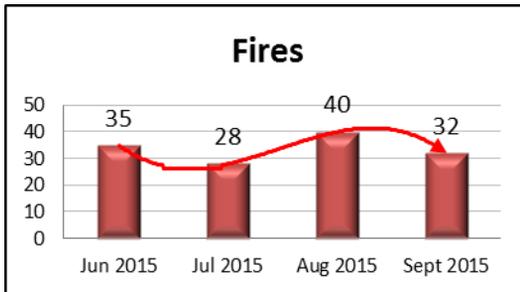




CALLS FOR SERVICE

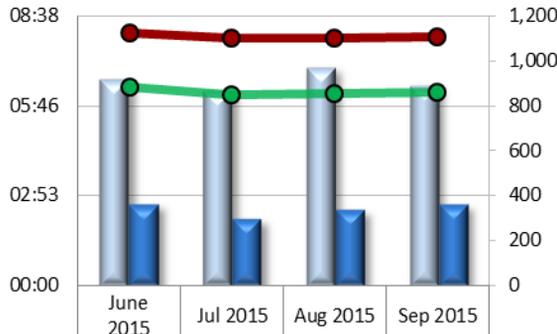
Total Incidents for the month of September:	2,068
Change from previous month:	-3.63%
Change from same month of previous year:	+11.36%
Variance from quarterly average:	-2.30%

CALLS BY NFIRS TYPE



Response Time

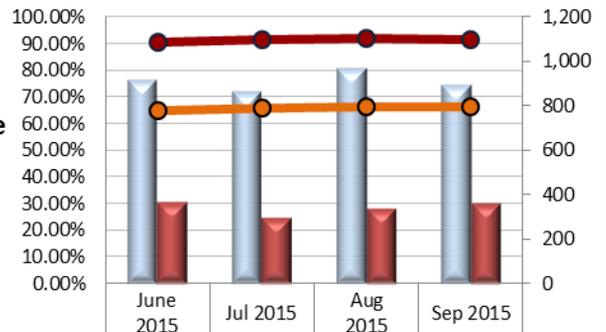
Emergency Response Time (90th %)



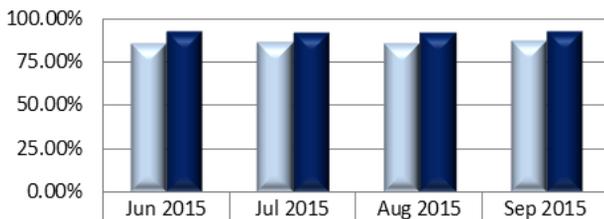
Both response time and travel time increased slightly in September compared to August. Both times are still lower than June's numbers.

Compliance percentages decreased in September compared to August 2015.

Total Response Time * Compliance (90th %)



Turnout



Turnout times have improved over the quarter and over the previous month.

FIRE PREVENTION

New Construction Inspections

September 2015: 412
 Quarter: 1,332

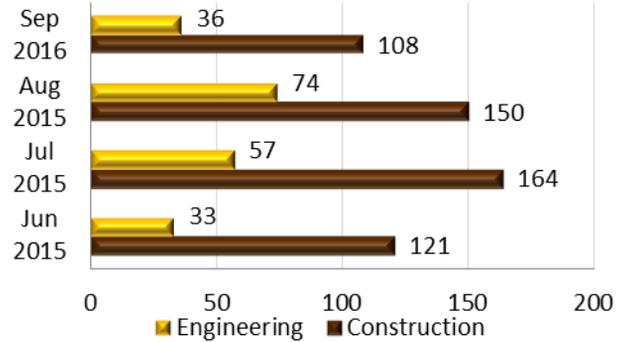
Fires with > \$10K Loss:

September 2015: 2
 Quarter: 10

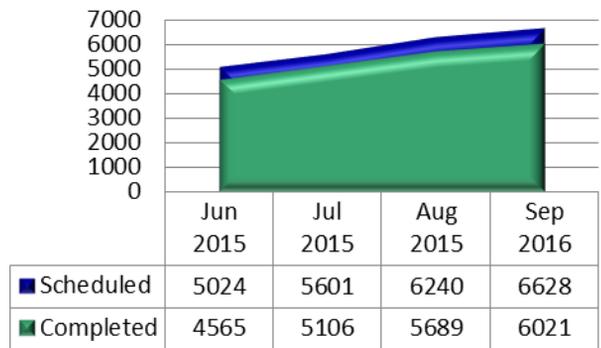
Investigations

September 2015: 2
 Quarter: 14

Plan Review



Existing Building Inspections



Firefighter Injuries



September 2015:

- 1 Wound/Cut/Bleeding/Bruise (At Incident)
- 2 Sprain/Strain/Muscle Pain (At Incident)



Quarter:

- 8 Sprain/Strain/Muscle Pain
- 3 Wound/Cut/Bleeding/Bruise
- (2 @ Training, 3 @ Station, 6 @ Incident)

Survey Responses: August 2015

Response Time	Quality of Service	Courtesy of Personnel	Appearance of Personnel
<u>Exceeded:</u> 36 (75%)	<u>Exceeded:</u> 43 (90%)	<u>Exceeded:</u> 45 (94%)	<u>Exceeded:</u> 38 (79%)
<u>Met:</u> 11 (23%)	<u>Met:</u> 5 (10%)	<u>Met:</u> 3 (6%)	<u>Met:</u> 10 (21%)
<u>Did Not Meet:</u> 1 (2%)	<u>Did Not Meet:</u> 0 (0%)	<u>Did Not Meet:</u> 0 (0%)	<u>Did Not Meet:</u> 0 (0%)