



# PFRStat

## Departmental Measures

### March 2016

#### MUO



The Medical Unit Overload (MUO) plan had 1 activation in March 2016 compared to 8 activations in March 2015. The plan was activated a total of 5 times in the last quarter compared to 15 times in the same quarter one year ago.

#### CARES



Cardiac survival rates for the month of March 2016 were at an overall rate of 0.0% (0 cases out of 11). In March 2015 the survival rate was at 0.0% (0 cases out of 12).

#### Community Outreach



A total of 25 Public Education programs were offered to an audience of 1,073 in March 2016 compared to 39 programs and an audience of 3,055 in March 2015. Three CPR classes with 58 total students were taught in March 2016 compared to 4 CPR classes with 94 total students in March 2015.

Transported patients were received at 16 area hospitals in March 2016.

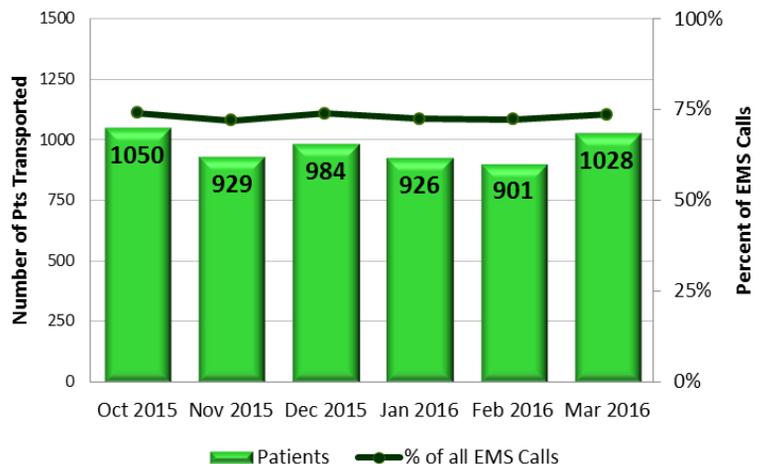
Highest Reivership:

**MCP**  
44.84%

**PHOP**  
21.60%

**MRMC**  
9.92%

#### EMS Patient Transports





# CALLS FOR SERVICE

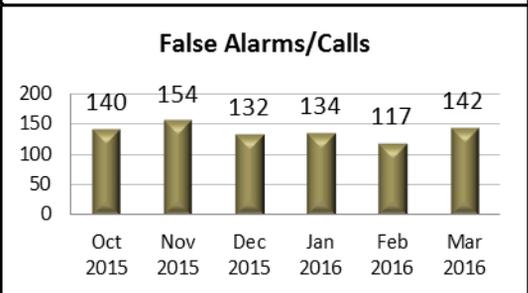
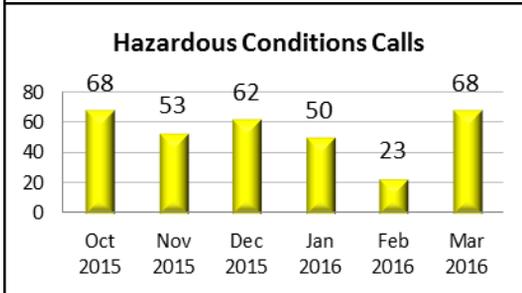
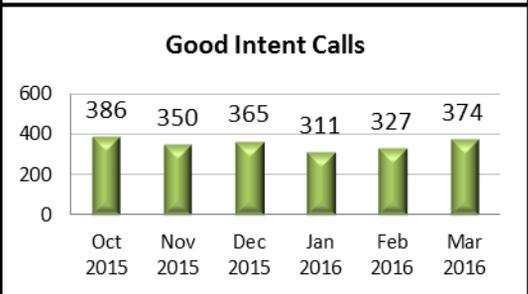
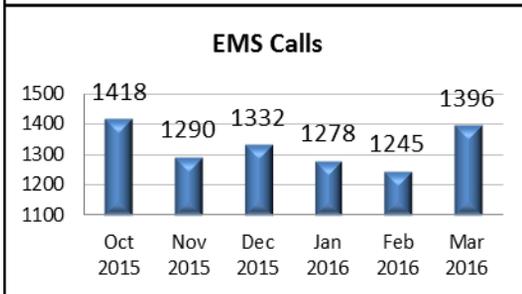
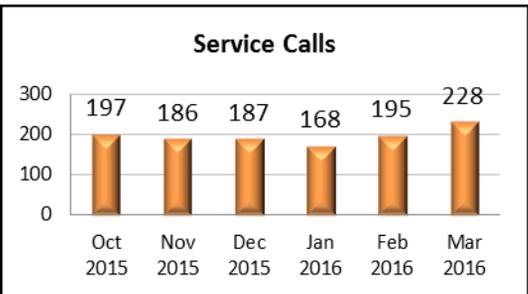
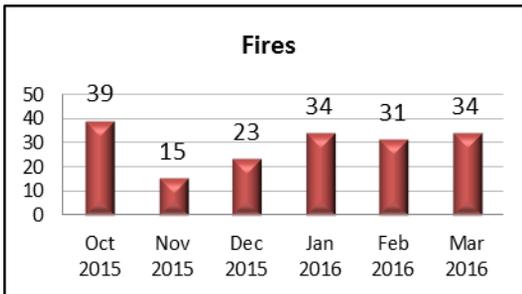
Total Incidents for the month of March: 2,243

Change from previous month: +15.26%

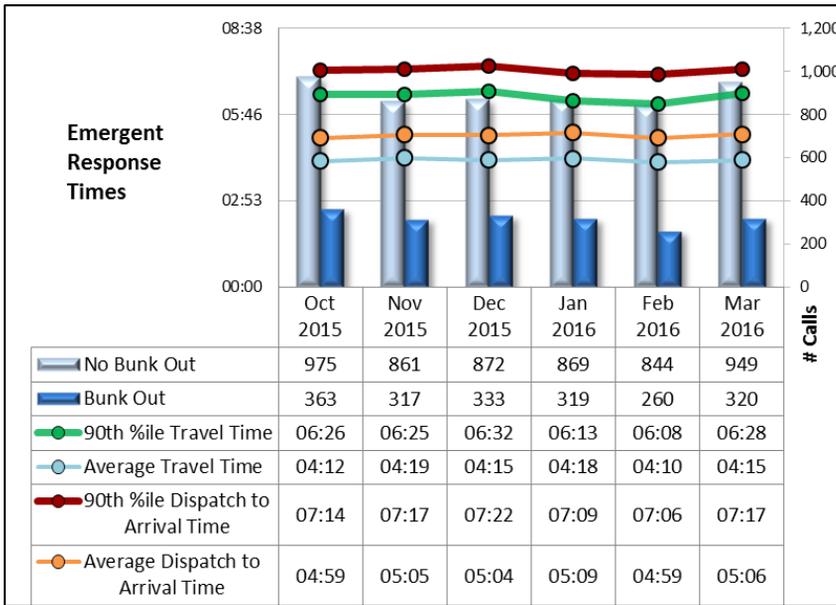
Change from same month of previous year: +9.20%

Variance from quarterly average: +9.10%

## CALLS BY NFIRS TYPE

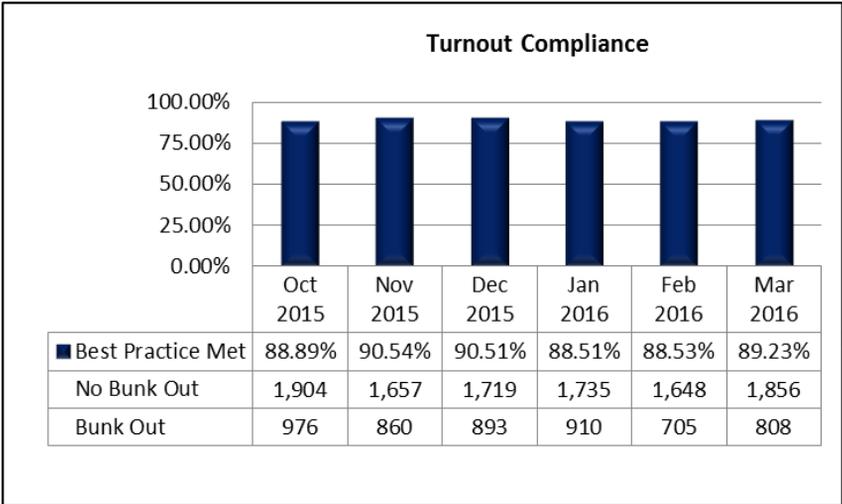
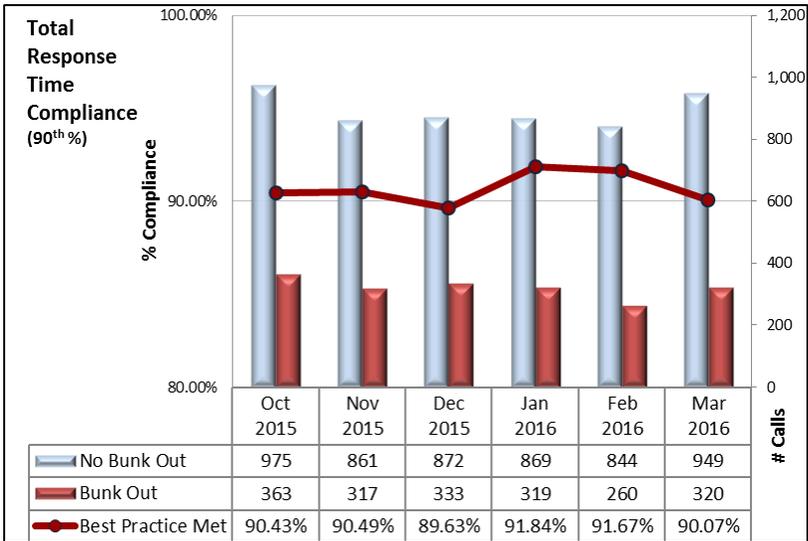


# Response Time



All times for response and travel increased in March 2016 over February 2016

Compliance percentages decreased slightly in March 2016 but remain above the 90% target.



Turnout times have increased over the past six months and dropped below 90% compliance in January 2016

# FIRE PREVENTION

## March 2016 Plan Reviews

Construction: 158  
Engineering: 35

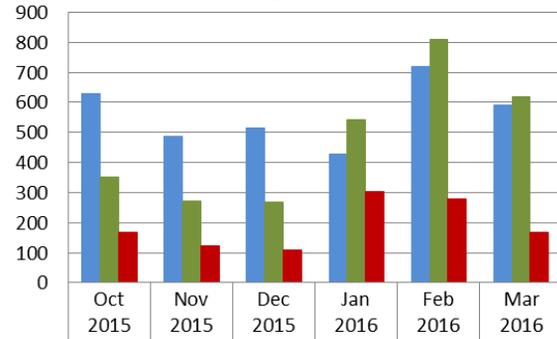
## Fires with > \$10K Loss:

March 2016: 3  
March 2015: 7

## Investigations

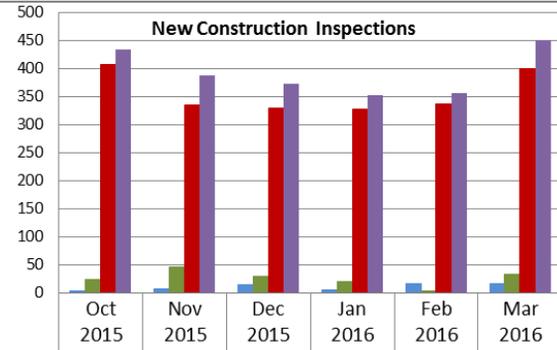
March 2016: 3  
March 2015: 5

Existing Building Inspections



■ Scheduled	630	488	514	428	719	590
■ Completed	353	272	270	544	811	619
■ Violations	168	124	110	305	278	167

New Construction Inspections



■ Overtime	3	8	14	5	17	16
■ Expedited	25	46	30	21	3	34
■ Standard	406	334	329	327	336	400
■ Total	434	388	373	353	356	450

## Survey Responses: January 2016

Response Time	Quality of Service	Courtesy of Personnel	Appearance of Personnel
<u>Exceeded:</u> 42 (81%)	<u>Exceeded:</u> 48 (92%)	<u>Exceeded:</u> 52 (100%)	<u>Exceeded:</u> 47 (90%)
<u>Met:</u> 9 (17%)	<u>Met:</u> 4 (8%)	<u>Met:</u> 0 (0%)	<u>Met:</u> 5 (10%)
<u>Did Not Meet:</u> 1 (2%)	<u>Did Not Meet:</u> 0 (0%)	<u>Did Not Meet:</u> 0 (0%)	<u>Did Not Meet:</u> 0 (0%)