



PFRStat

Departmental Measures

September 2016

MUO



The Medical Unit Overload (MUO) plan had 1 activation in September 2016 compared to 0 activations in September 2015. The plan was activated a total of 5 times in the last quarter compared to 10 times in the same quarter one year ago.

CARES



Cardiac survival rates for the month of September 2016 were at an overall rate of 0.0% (0 cases out of 11). In September 2015 the survival rate was at 42.9% (3 cases out of 7).

Community Outreach



A total of 39 Public Education programs were offered to an audience of 1,328 in September 2016 compared to 39 programs and an audience of 1,804 in September 2015. Eight clown programs were also conducted in September 2016 with approximately 2,500 students in attendance. Two CPR classes with 28 total students were taught in September 2016 compared to 2 CPR classes with 400 total students in September 2015.

Transported patients were received at 14 area hospitals in September 2016.

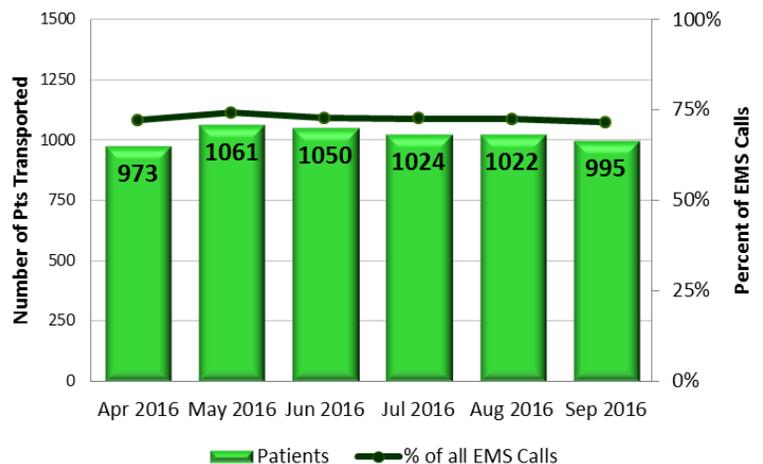
Highest Reivership:

MCP
49.55%

MPMC
9.55%

PHOP
20.10%

EMS Patient Transports

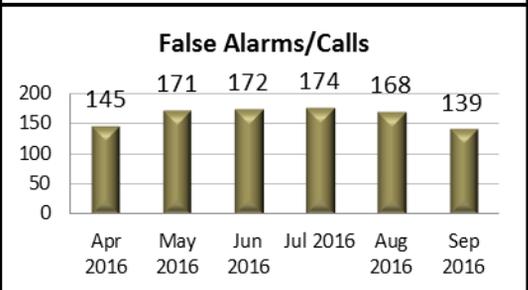
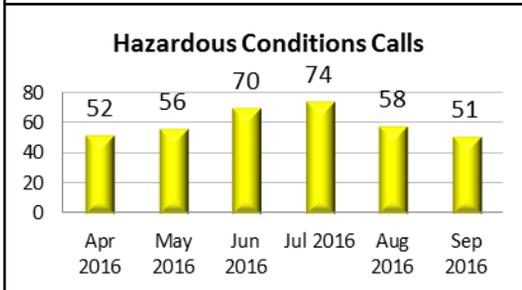
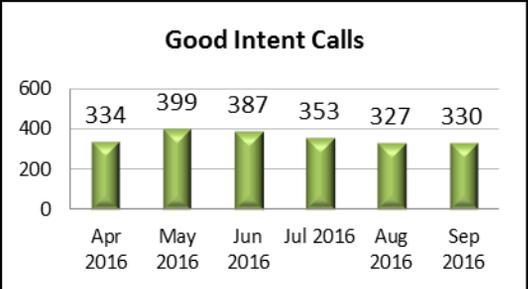
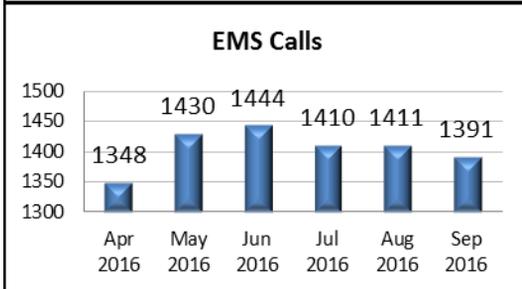
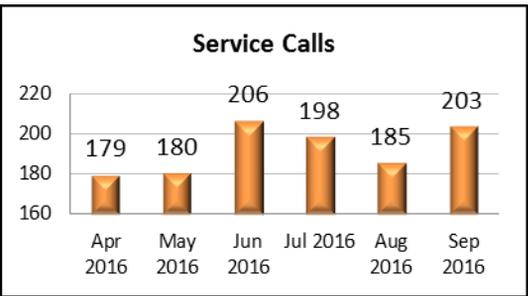
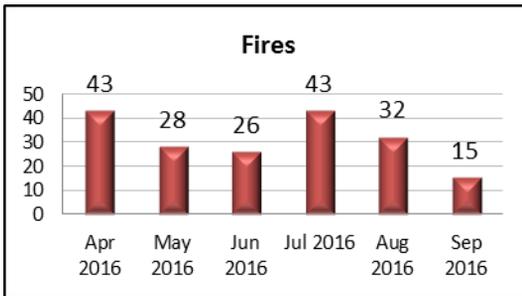




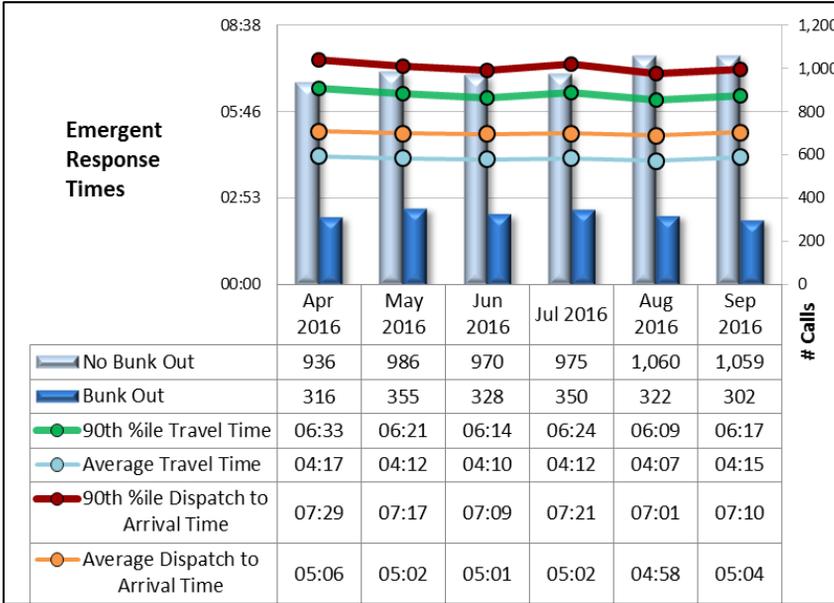
CALLS FOR SERVICE

Total Incidents for the month of September: **2,137**
 Change from previous month: **-2.11%**
 Change from same month of previous year: **+3.49%**
 Variance from quarterly average: **-2.55%**

CALLS BY NFIRS TYPE

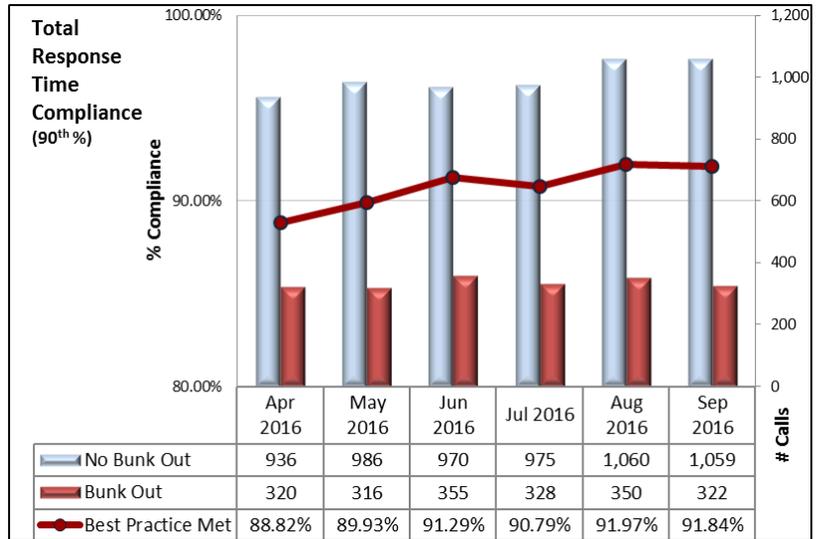


Response Time



All times for response and travel increased in September 2016 from the previous month.

Compliance percentages slightly decreased in September 2016 but maintained at least a 90% compliance rate for the fourth month in a row.



Turnout Compliance



Turnout times have slightly increased over the past month and dropped back below the 90% compliance target.

FIRE PREVENTION

September 2016 Plan Reviews

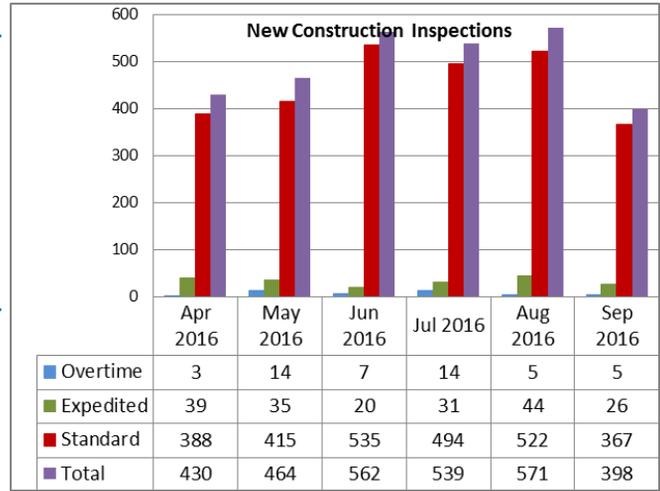
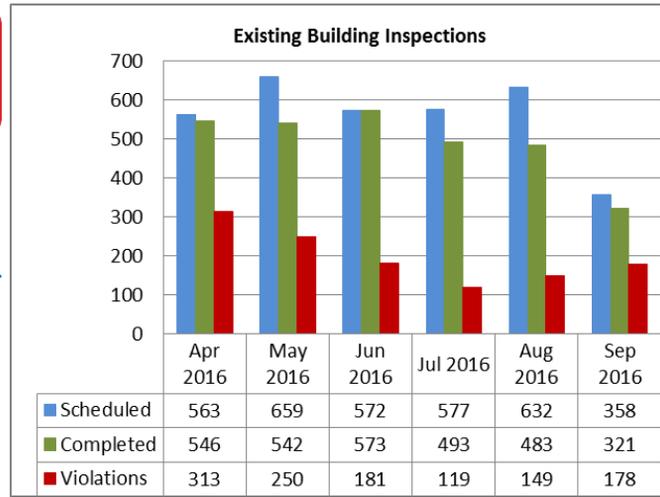
Construction: 301
Engineering: 57

Fires with > \$10K Loss:

September 2016: 2
September 2015: 2

Investigations

September 2016: 3
September 2015: 2



Survey Responses: July 2016

Response Time	Quality of Service	Courtesy of Personnel	Appearance of Personnel
<u>Exceeded:</u> 32 (74%)	<u>Exceeded:</u> 37 (86%)	<u>Exceeded:</u> 41 (95%)	<u>Exceeded:</u> 37 (86%)
<u>Met:</u> 11 (26%)	<u>Met:</u> 6 (14%)	<u>Met:</u> 2 (5%)	<u>Met:</u> 6 (14%)
<u>Did Not Meet:</u> 0 (0%)			