



How to enroll in home delivery.

OptumRx[®] Mail Service Pharmacy can help you manage the medication you take on an ongoing basis.

Home delivery is safe and reliable and provides the following valuable benefits:

- ▶ **Cost savings:** You may pay less for your medication with a three-month supply through OptumRx Mail Service Pharmacy.
- ▶ **Convenience:** Receive home delivery of your medication with free standard shipping.
- ▶ **24/7 access:** You can speak to a pharmacist who can answer your questions any time, any day.
- ▶ **Helpful reminders:** Set up text and email reminders to help you remember to take or refill your medications.*

Whether you have a new prescription or need to transfer an existing prescription, it's easy to get started with OptumRx Mail Service Pharmacy.

Here is how:



By phone:

Just call the member phone number on the back of your health plan ID card to talk with a customer service representative right now. It's helpful to have your health plan ID card and medication bottle available. The representative can also contact your doctor directly if you need a new prescription.



By mail:

Ask your doctor for a new prescription for up to a three-month supply, plus refills for up to one year. Then go to **myuhc.com**[®] and download the New Prescription Order Form. Mail it to the address provided on the bottom of the form.



By fax / ePrescribe:

Ask your doctor to call **1-800-791-7658** for instructions on how to fax your prescription directly to OptumRx Mail Service Pharmacy. Or your doctor can send an electronic prescription to OptumRx Mail Service Pharmacy.

Once OptumRx receives your complete order for a new prescription, your medication should arrive within 10 business days. Completed refill orders should arrive in about seven business days.

Need your medication right away? Ask your doctor for a one-month supply that can be immediately filled at a participating retail pharmacy.

*OptumRx provides this service at no cost. Standard message and data rates charged by your carrier may apply.

