

PUBLIC SAFETY COMMUNICATIONS (PSC) Disqualifier List

Temporary Disqualifiers

The following situations shall result in the temporary disqualification of an applicant for the position of 9-1-1 Call Taker / Police-Fire-EMS Dispatcher. Temporary disqualifiers range from 6-months to 10-years in time, depending on the actual cause for disqualification.

- Inability to legally work in the US or not a US Citizen
- Unsuccessful Criticalll test results
- Unfavorable interview
- Practicing deception during any portion of the selection process
- Exercising poor decision making skills in the past 5 years
- Unfavorable psychological evaluation
- Unfavorable hearing or medical-physical test results
- Unstable or unfavorable work history
- Deceptive polygraph results with admissions by the applicant
- Any use of Marijuana in the past three (3) years
- Conviction of a Class B Misdemeanor in the past ten (10) years
- Unfavorable driving history
- Must possess a valid driver's license.
- Under any current criminal indictment
- Conviction of non-traffic related Class C Misdemeanors shall be reviewed on a case-by-case basis.
- Conduct that constitutes the abuse of legally obtained prescription medical or illegal use of prescription medications of another person shall be reviewed on a case-by- case basis
- Use of any other controlled substances that do not constitute a felony according to the Texas Health and Safety Code within the past ten (10) years

Permanent Disqualifiers

The following situations shall result in the permanent disqualification of an applicant for the position of 9-1-1 Call Taker / Police-Fire-EMS Dispatcher.

- Employment in an illegal occupation
- Conviction, deferred adjudication, or admission of conduct that constitutes a Felony offense
- Conviction for any family violence offense
- Conviction or deferred adjudication for a Class A Misdemeanor offense. Admissions of conduct that constitutes a Class A Misdemeanor will be considered on a case-by-case basis.
- Applicants with convictions for crimes involving moral turpitude will be considered on a case-by-case basis.
- Illegal use of felony grade substances as defined in the Texas Penal Code

CritiCall Scoring Matrix

The following matrix contains the minimum scores needed for each testing module to successfully complete Criticall testing.

<u>Module</u>	<u>Min. Score</u>	<u>Module</u>	<u>Min. Score</u>
Keyboarding	33 WPM	Memory Recall	60%
Data Entry	3238 KPH	Map Reading	61%
Data Entry (audio)	1772 KPH	Sentence Clarity	58%
Call Summarization	61%	Reading Comprehension	59%