



**Date:** 03/01/13  
**To:** Ronald P. Timmons, PSC Director  
**From:** Mark Theurer, PSC Administrative Manager – CALEA Accreditation Manager  
**Subject:** Annual Internal Investigation Summary

During calendar year 2012 there were zero (0) internal investigation level complaints, defined as those requiring investigation by the City of Plano Human Resources and/or Plano Police departments.

Mark D. Theurer, PSC Administrative Manager – CALEA Accreditation Manager  
City of Plano Public Safety Communications  
(972) 941-7928  
[markthe@plano.gov](mailto:markthe@plano.gov)