

## DID YOU KNOW?



It is illegal to discharge waste or water containing soaps, detergents, cleaning products, grease, etc. into streets or curb inlets. Curb inlets were designed to drain water from the streets to prevent flooding, but the same curb inlets can carry pollution (detergents, disinfectants, grease, trash, etc.) to the nearest neighborhood creek. Storm drains do not remove pollutants.



To report a prohibited discharge into the Storm Sewer or Creek System, please call our Hot Line @ **972-941-7184.**

After hours call 911.



City of Plano

Storm Water Management Program

1520 Avenue K, Suite 210  
Plano, TX 75074

Phone: 972-941-7143  
Fax: 972-941-7142  
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City of Plano

Storm Water  
Management  
Program

Guide for  
Preventing Storm  
Water Pollution in  
Food Service and  
Retail Industry



This brochure is designed to inform industry about preventing discharges of pollution in the city storm drain system.

## Inside Operations



Pour wash water into a janitorial or mop sink. Do not pour it out onto a parking lot, alley, sidewalk, or street.

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Recycle grease and oil. Do not pour it into sinks, floor drains, onto a parking lot or street.



Clean floor mats, filters, and garbage cans in a mop sink or floor drain. Do not wash them in a parking lot, alley, or street.

## CHECK YOUR OUTDOOR CLEANING!

If you are using detergents or cleaning agents (even biodegradable ones), you should not discharge the wastewater off-property. Instead, capture it with a wet vacuum, portable pump or mop. Pour it into a sanitary sewer clean-out or mop sink. When using outside contractors to wash parking lots, dumpster areas, building exteriors, etc., be sure they have a City of Plano permit. These contractors are required to capture and properly dispose of the wastewater generated.



## CLEANING OF ROOF-MOUNTED EQUIPMENT

(vents, air conditioning coils, etc.)

If strong chemicals are sprayed on roof-mounted equipment, they flow to the roof drains, into the storm drain, and end up in the nearest creek. You should collect the wastewater and pour it into a mop sink or sanitary sewer clean-out.

## Outside Operations

Use dry methods for spill cleanup (sweeping, cat litter, etc.) and place solid waste in dumpsters. Do not hose down spills.



Keep dumpster area clean and lid closed. Do not fill it with liquid waste or hose it



out. Make sure that the clean-out plug has not been removed and that the dumpster is not leaking.

The City of Plano Storm Water Program gratefully acknowledges the City of Los Angeles, City of Ft. Worth and the North Texas Council of Governments for the original concept of this brochure.

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