



# Plano Fire-Rescue

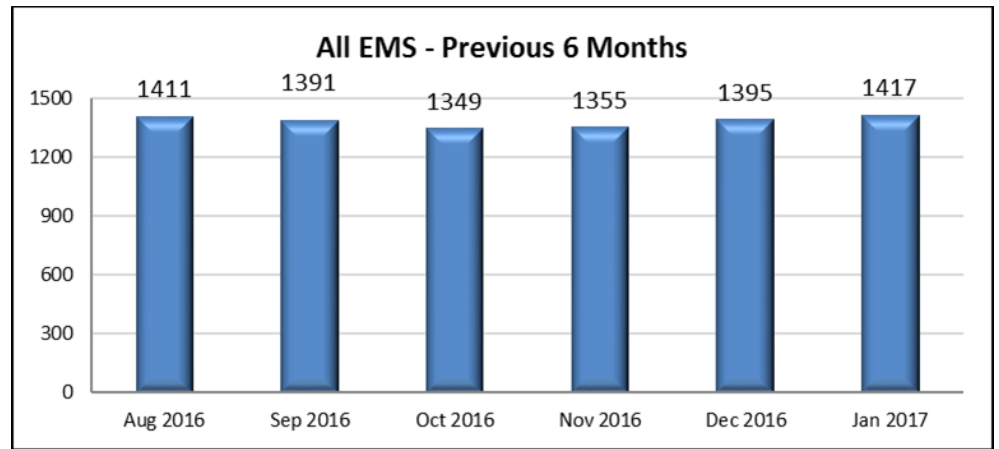
Monthly Update  
January 2017

## CALLS FOR SERVICE

### Emergency Medical Services

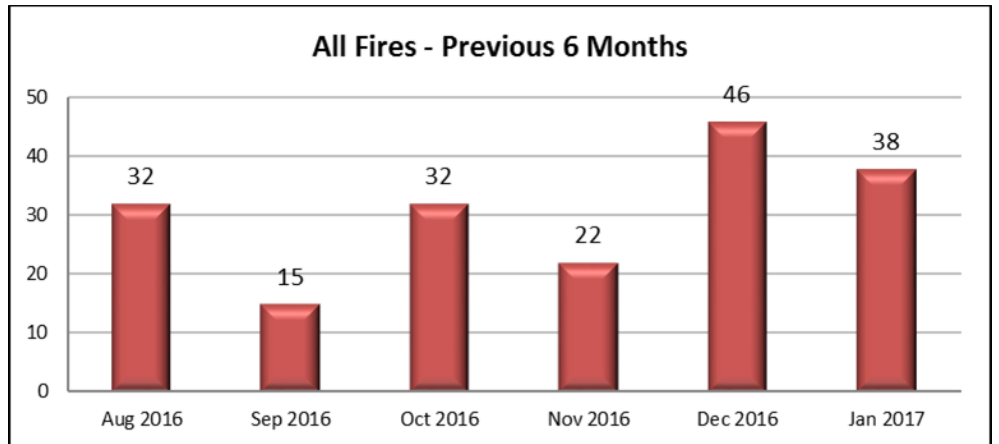
^Total Cardiac Arrests	5
^Total Saves*	0
^Utstein Cardiac Arrests	0
^Utstein Saves*	0
Myocardial Infarctions	8
Strokes	8
Motor Vehicle Accidents	195
Total EMS Calls	1417

^ Data from CARES Report.  
\* Discharged from hospital neurologically intact.



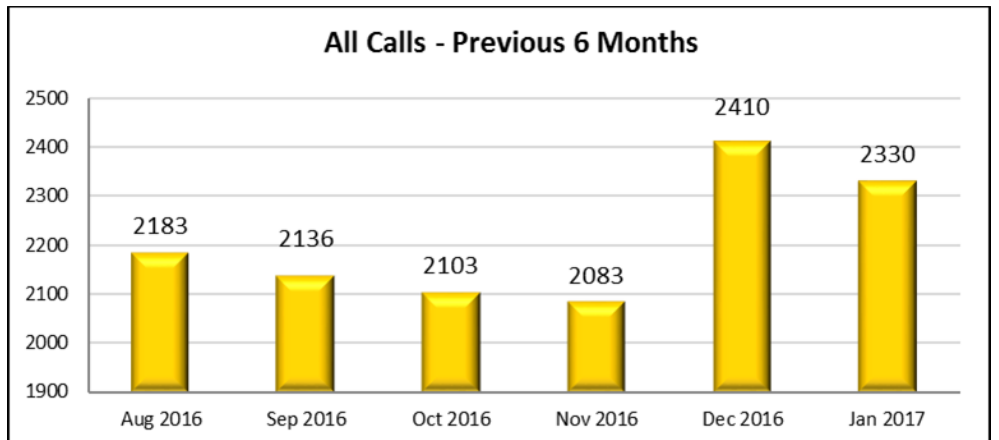
### Fire Services

Structure Fires	5
Passenger Vehicle Fires	8
Grass/Brush/Vegetation Fires	8
Other Fires	17
Total	38



### All Calls

Fires	38
EMS	1417
Hazardous Conditions	45
False Alarms/Calls	220
Good Intent Calls	371
Service Calls	233
Other Calls	6
Total Calls	2330





# RESPONSE TIMES

## ALL EMERGENT CALLS

	5 Year Average for January	January 2017 Average	January 2017 90 <sup>th</sup> Percentile
All Turnout Dispatch to Enroute	00:54	00:55	01:24
All Travel Enroute to Arrival	04:14	04:24	07:20
FD Response Dispatch to Initial Arrival	4:51	04:53	07:10

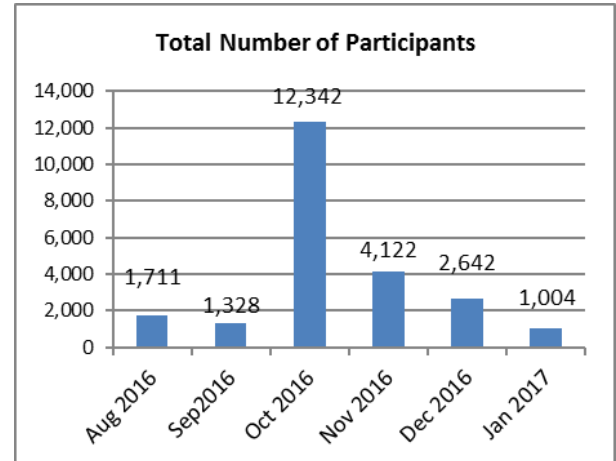
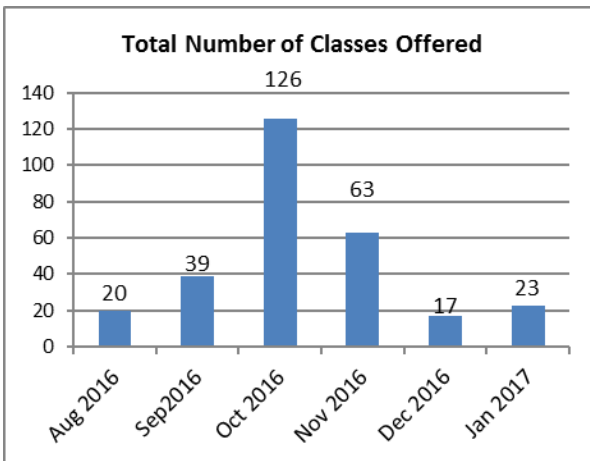
# CITIZEN SURVEY RESPONSES

## DECEMBER 2016—36 RESPONSES OF 197 CARDS SENT

	Response Time	Quality of Service	Courtesy of Personnel	Appearance of Personnel
Exceeded	69.44%	72.22%	75.00%	63.89%
Met	30.56%	27.78%	25.00%	36.11%
Did Not Meet	-	-	-	-

# PUBLIC EDUCATION AND OUTREACH

	January 2017	August 2016—January 2017	August 2015—January 2016
Total Number of Classes Offered	17	290	312
Total Number of Participants	2,642	23,087	18,372
Number of CPR Classes Offered	1	11	9
Number of CPR Participants	120	303	626



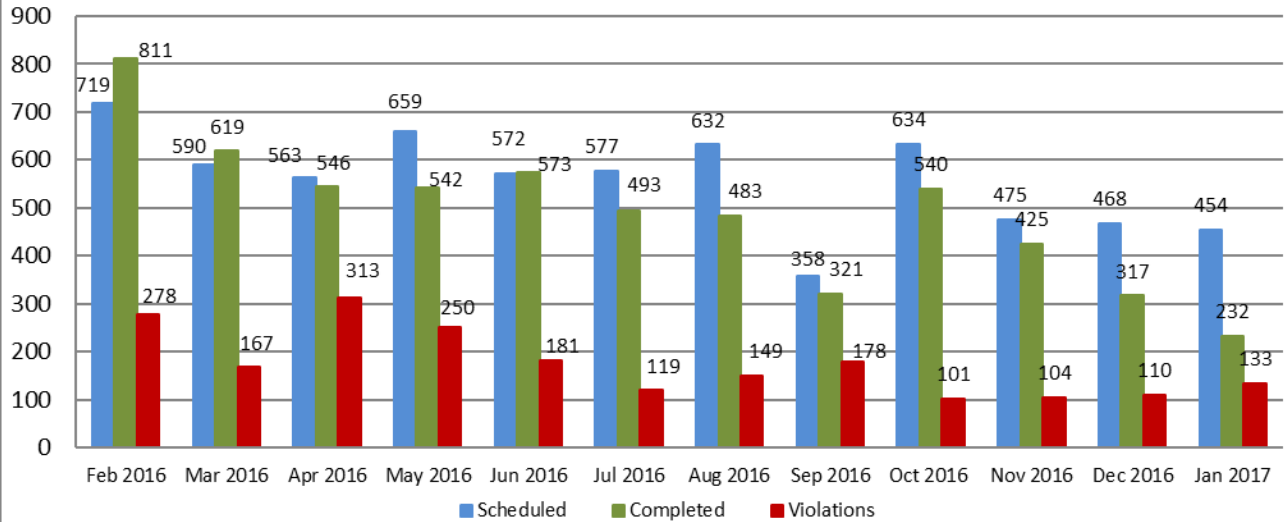
JANUARY 2017



# EXISTING BUILDING INSPECTIONS

	January 2017	January 2016
Scheduled	454	514
Completed	232	270
Violations	133	110

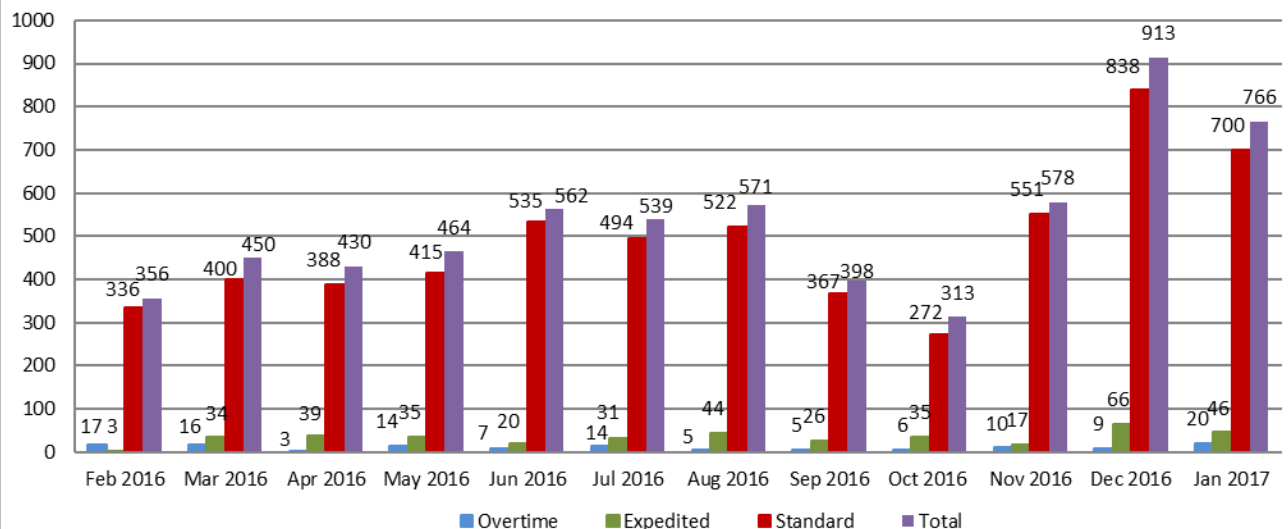
Existing Building Inspections - Previous 12 Months



# NEW CONSTRUCTION INSPECTIONS

	January 2017	January 2016
Standard	700	329
Expedited	46	30
Overtime	20	14
Total	766	373

New Construction Inspections - Previous 12 Months

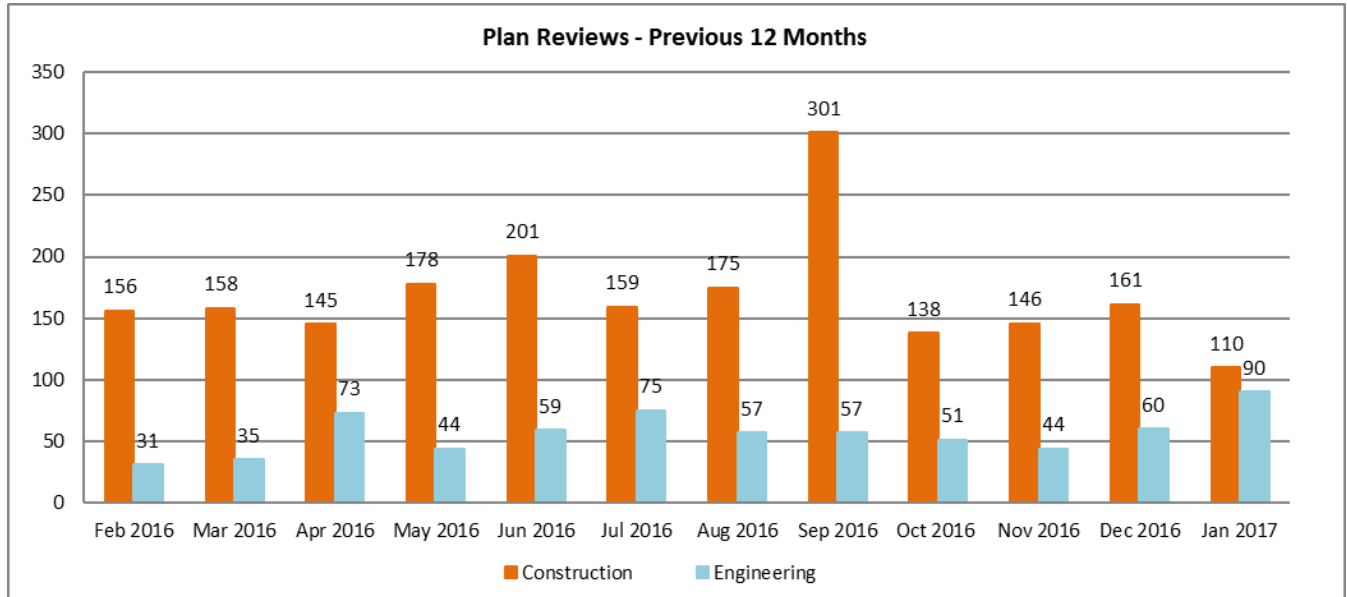


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# PLAN REVIEWS

	January 2017	January 2016
Construction	110	112
Engineering	90	32



# FIRE LOSSES AND INVESTIGATIONS

	January 2017	January 2016
Investigations	6	6
Fires > \$10K Loss	6	3

# ITEMS OF INTEREST

Firefighter Luke Thompson and Captain Peggy Harrell of the Community Outreach & Education Office were invited to instruct at the North Texas Fire Marshals' Conference held in Richardson on January 24-26. They presented on Plano Fire-Rescue's Hands-Only CPR and AED Use Initiative and how successful the program has been in increasing the survival rate of persons experiencing out of hospital sudden cardiac arrest in Plano.

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