



Plano Fire-Rescue

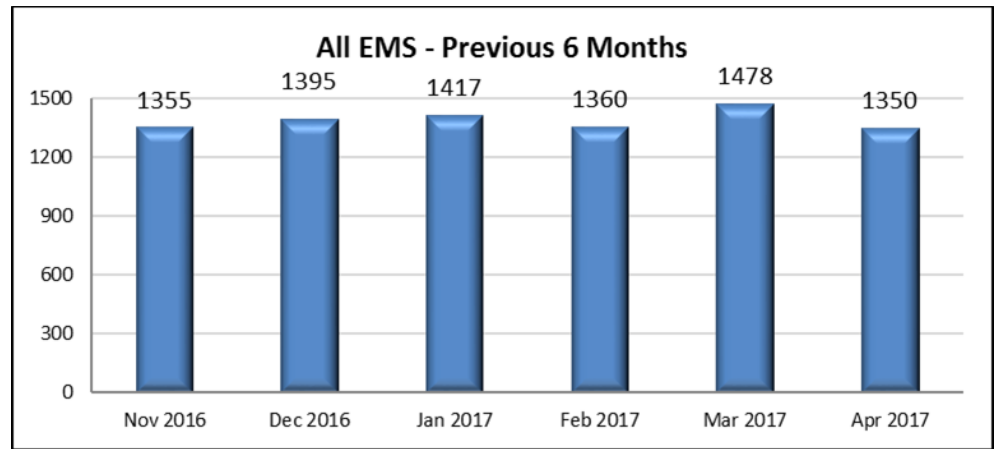
Monthly Update
April 2017

CONFIRMED INCIDENTS

Emergency Medical Services

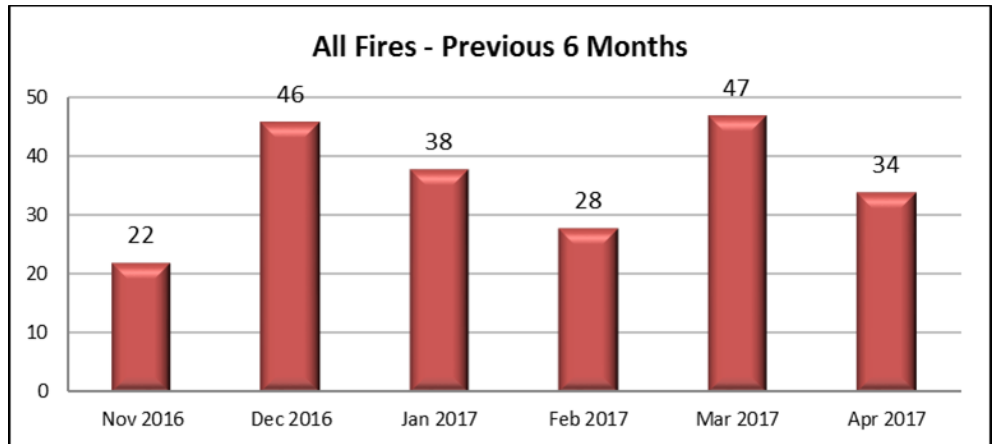
^Total Cardiac Arrests	16
^Total Saves*	0
^Utstein Cardiac Arrests	0
^Utstein Saves*	0
Myocardial Infarctions	5
Strokes	12
Motor Vehicle Accidents	193
Total EMS Incidents	1,350

^ Data from CARES Report.
* Discharged from hospital neurologically intact.



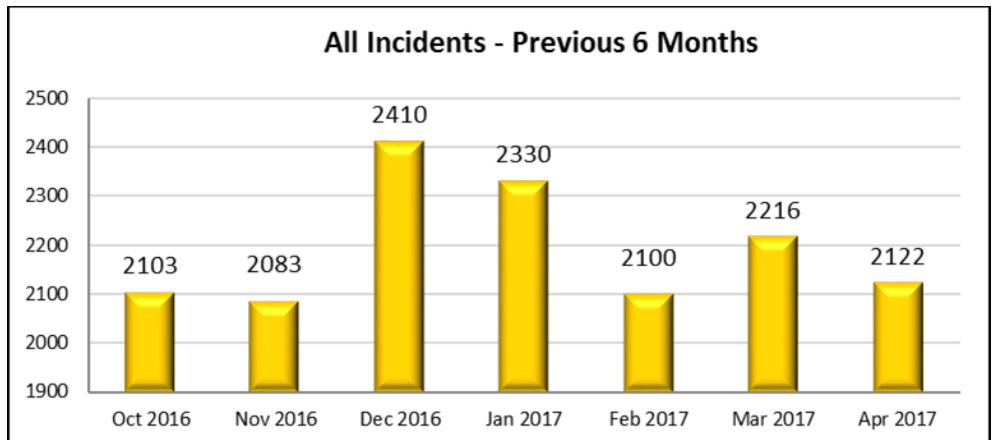
Fire Services

Structure Fires	3
Passenger Vehicle Fires	3
Grass/Brush/Vegetation Fires	3
Other Fires	25
Total Fire Incidents	34



All Incidents

Fires	34
EMS	1,350
Hazardous Conditions	45
False Alarms/Calls	162
Good Intent Calls	300
Service Calls	220
Other Incidents	11
Total Incidents	2,122





RESPONSE TIMES

ALL EMERGENT CALLS

	5 Year Average for April	April 2017 Average	April 2017 90 th Percentile
Turnout—All Turnouts Dispatch to Enroute	00:57	01:01	01:31
Travel—All Units Enroute to Arrival	04:15	04:19	07:02
FD Response Dispatch to Initial Arrival	04:50	04:54	06:52

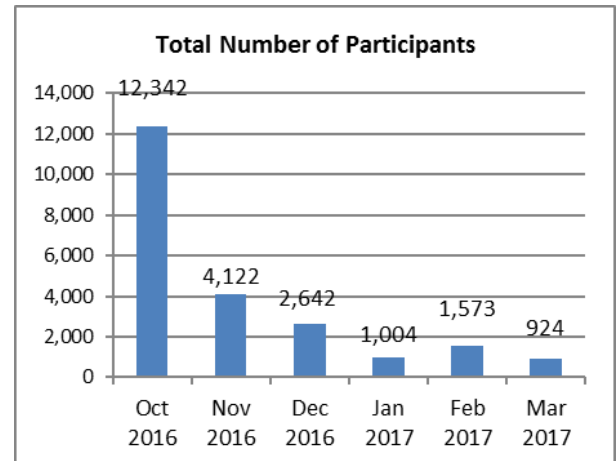
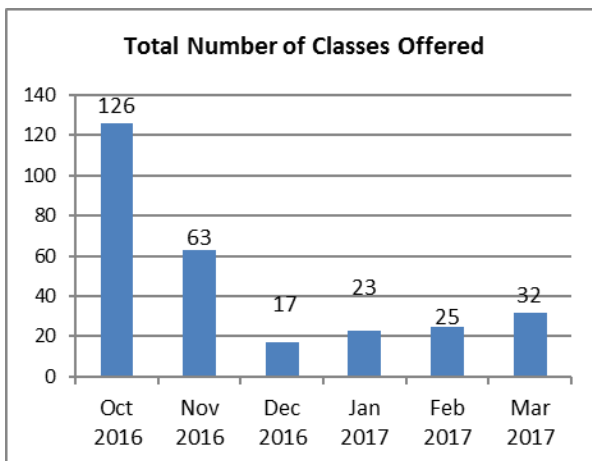
CITIZEN SURVEY RESPONSES

MARCH 2016 — 39 RESPONSES OF 200 CARDS SENT

	Response Time	Quality of Service	Courtesy of Personnel	Appearance of Personnel
Exceeded	82.05%	94.87%	87.18%	74.36%
Met	17.95%	5.13%	12.82%	25.64%
Did Not Meet	-	-	-	-

PUBLIC EDUCATION AND OUTREACH

	April 2017	November 2016—April 2017	November 2015—April 2016
Total Number of Classes Offered	29	189	172
Total Number of Participants	2,961	13,226	8,292
Number of CPR Classes Offered	2	10	19
Number of CPR Participants	20	368	536



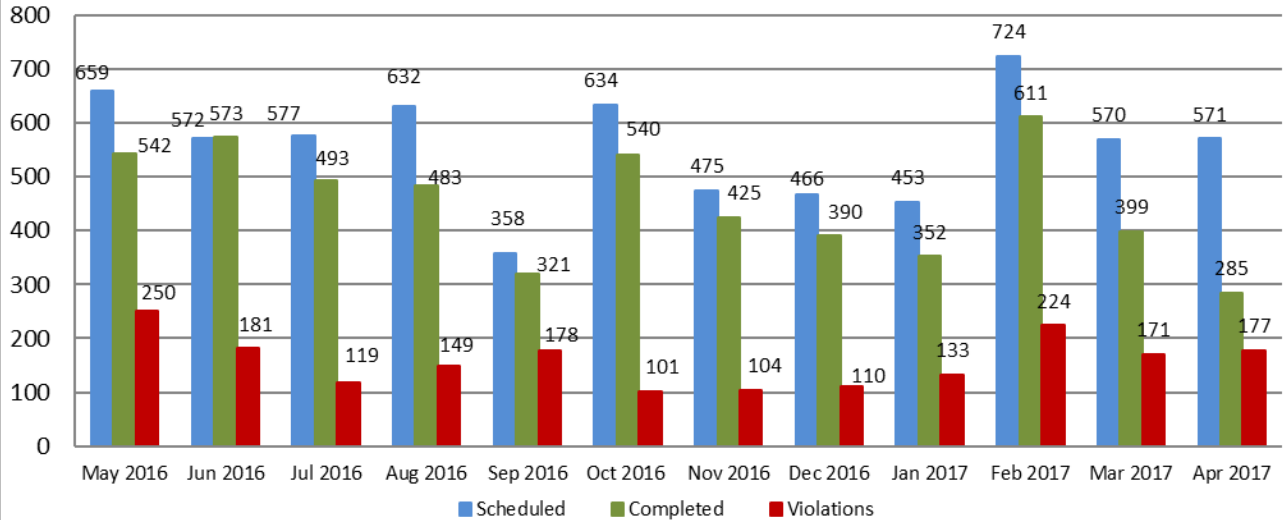
APRIL 2017



EXISTING BUILDING INSPECTIONS

	April 2017	April 2016
Scheduled	571	563
Completed	285	546
Violations	177	313

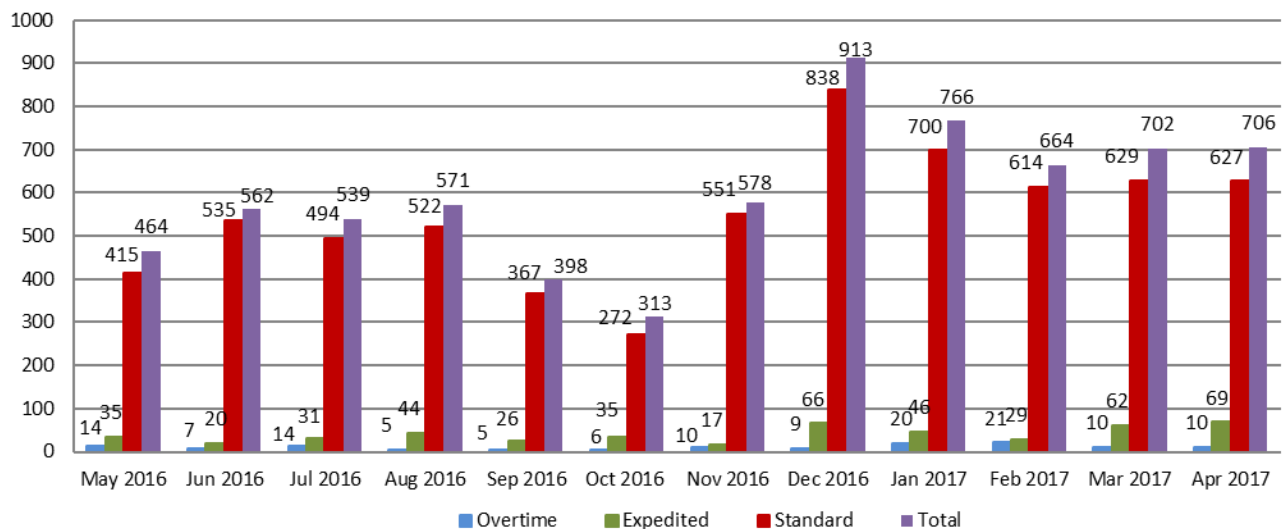
Existing Building Inspections - Previous 12 Months



NEW CONSTRUCTION INSPECTIONS

	April 2017	April 2016
Standard	627	388
Expedited	69	39
Overtime	10	3
Total	706	430

New Construction Inspections - Previous 12 Months

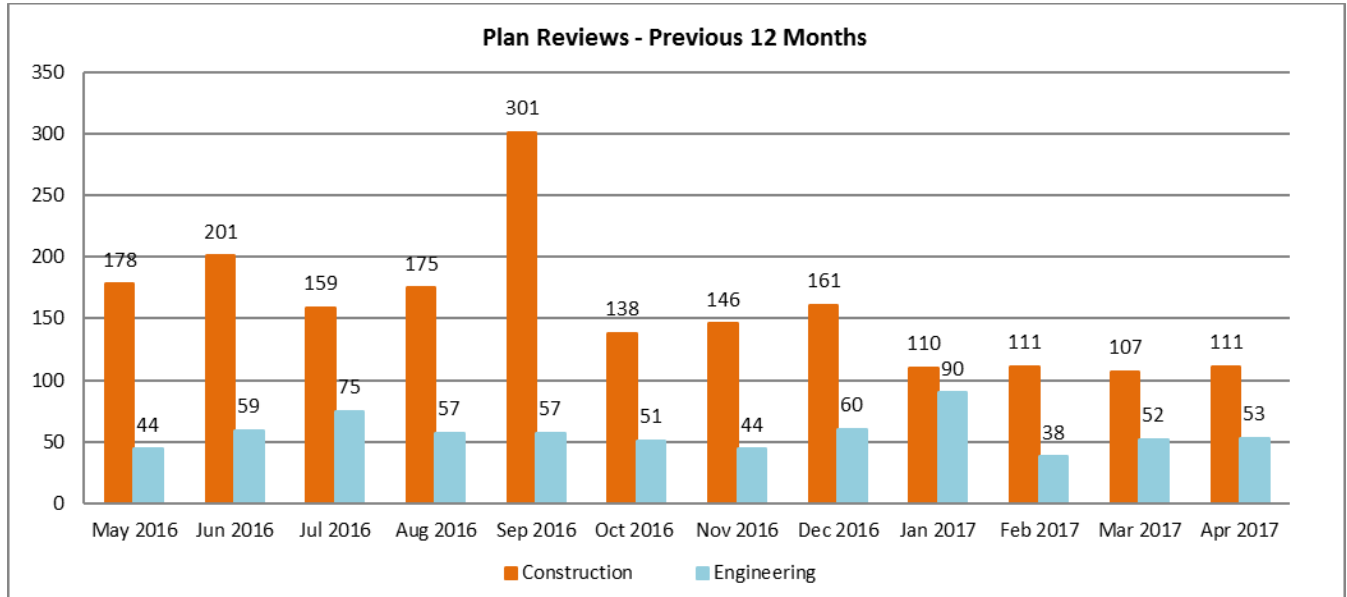


APRIL 2017



PLAN REVIEWS

	April 2017	April 2016
Construction	111	145
Engineering	53	73



FIRE LOSSES AND INVESTIGATIONS

	April 2017	April 2016
Investigations	5	1
Fires > \$10K Loss	2	4

ITEMS OF INTEREST

Plano Fire-Rescue's Community Outreach & Education Office staff (Captain Peggy Harrell and Firefighter Luke Thompson) attended the 2017 Colorado Fire and Life Safety Educators Conference in Black Hawk April 25-27. At the conference, Captain Harrell and Firefighter Thompson presented on the PFR's Hands-Only CPR and AED Use Initiative, outlining the program and PFR's outstanding out of hospital cardiac survival rate.

In addition, three members of the PFR's LAFS Program (Life And Fire Safety), Firefighter Calvin Cook, Firefighter Andy Scates, and Fire Engineer Chris Jefferson attended and presented Laugh, Learn, Live, their program on using clowning and characterization to teach fire and life safety to children of all ages. Both presentations were well attended and well received.

The exhaust capture system project went out for bid and will close June 1.

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