



Plano Fire-Rescue

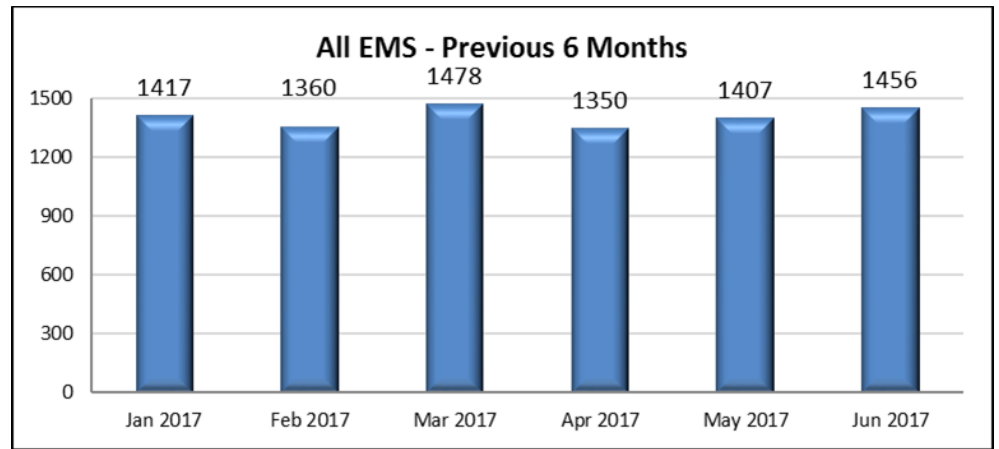
Monthly Update
June 2017

CONFIRMED INCIDENTS

Emergency Medical Services

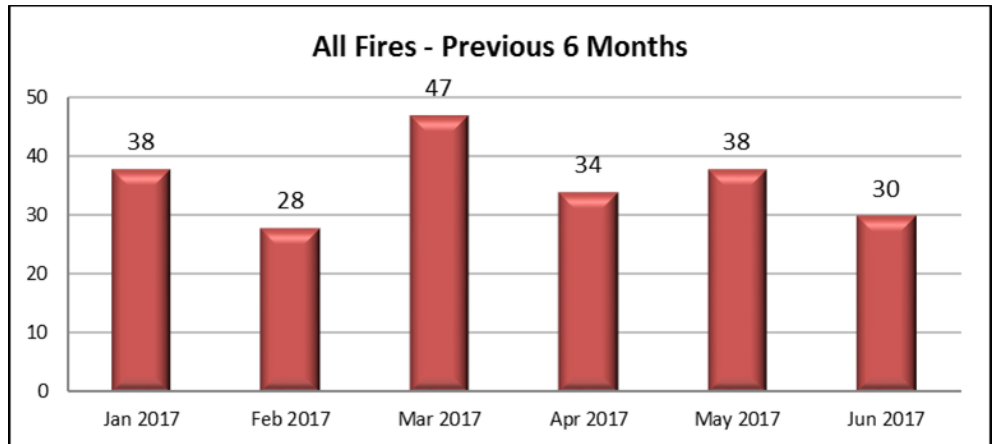
^Total Cardiac Arrests	12
^Total Saves*	0
^Utstein Cardiac Arrests	0
^Utstein Saves*	0
Myocardial Infarctions	11
Strokes	9
Motor Vehicle Accidents	176
Total EMS Incidents	1,456

^ Data from May 2017 CARES Report.
* Discharged from hospital neurologically intact.



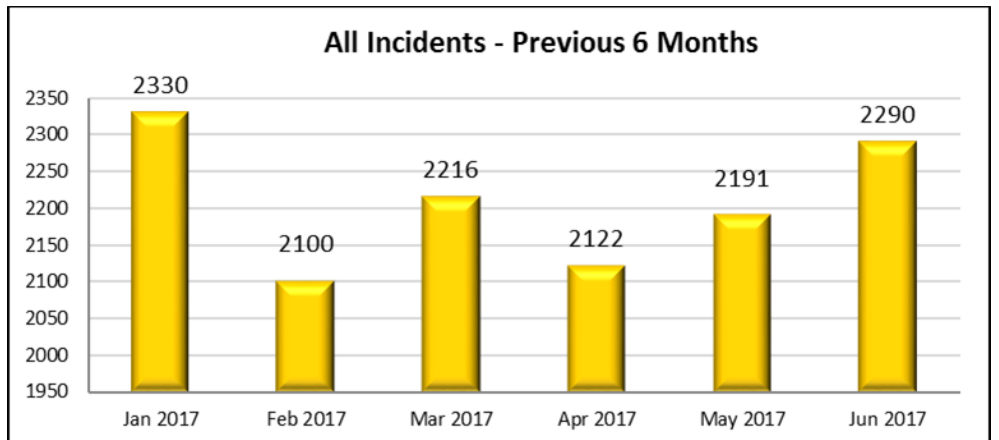
Fire Services

Structure Fires	3
Passenger Vehicle Fires	8
Grass/Brush/Vegetation Fires	0
Other Fires	19
Total Fire Incidents	30



All Incidents

Fires	30
EMS	1,456
Hazardous Conditions	51
False Alarms/Calls	211
Good Intent Calls	345
Service Calls	193
Other Incidents	4
Total Incidents	2,290





RESPONSE TIMES

ALL EMERGENT CALLS

	5 Year Average for June	June 2017 Average	June 2017 90 th Percentile
Turnout—All Turnouts Dispatch to Enroute	0:57	1:01	1:31
Travel—All Units Enroute to Arrival	4:14	4:24	7:23
FD Response Dispatch to Initial Arrival	4:50	4:51	6:49

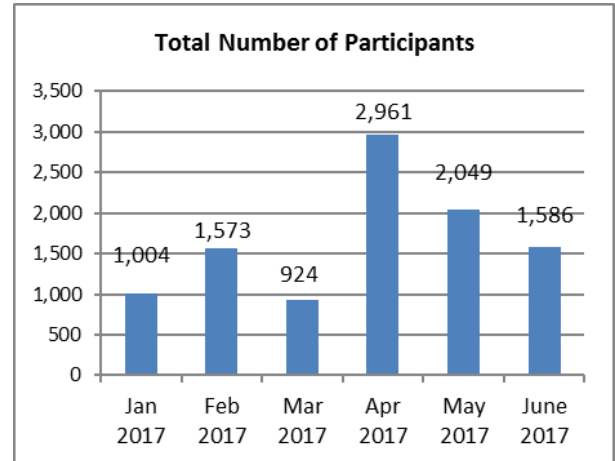
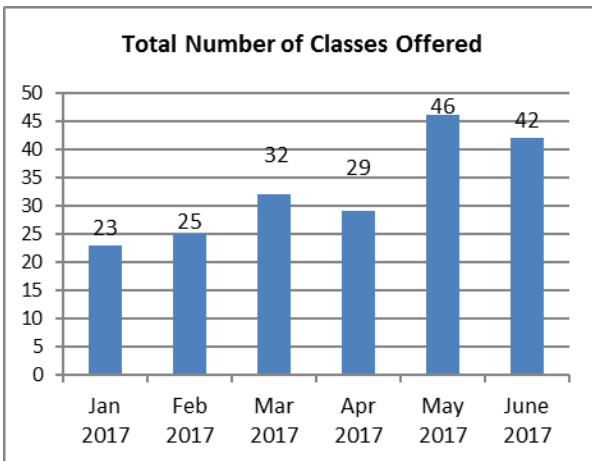
CITIZEN SURVEY RESPONSES

MAY 2017 — 35 RESPONSES OF 200 CARDS SENT

	Response Time	Quality of Service	Courtesy of Personnel	Appearance of Personnel
Exceeded	77.14%	91.43%	91.43%	68.57%
Met	22.86%	8.57%	8.57%	31.43%
Did Not Meet	-	-	-	-

PUBLIC EDUCATION AND OUTREACH

	June 2017	January 2017— June 2017	January 2016 — June 2016
Total Number of Classes Offered	42	197	178
Total Number of Participants	1,586	10,097	9,598
Number of CPR Classes Offered	4	11	18
Number of CPR Participants	41	293	500



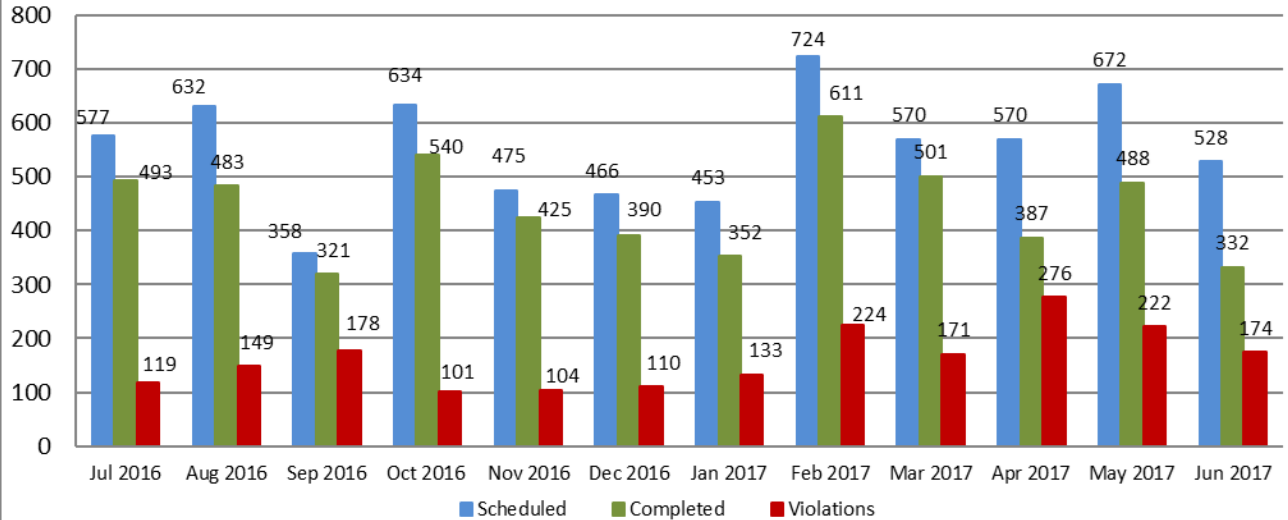
JUNE 2017



EXISTING BUILDING INSPECTIONS

	June 2017	June 2016
Scheduled	528	572
Completed	332	573
Violations	174	181

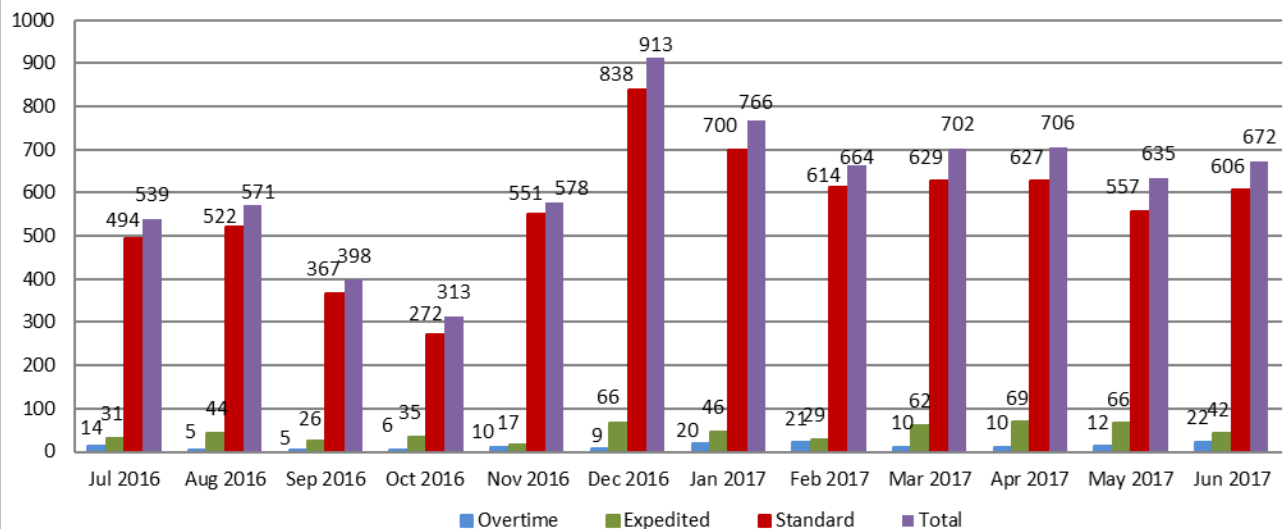
Existing Building Inspections - Previous 12 Months



NEW CONSTRUCTION INSPECTIONS

	June 2017	June 2016
Overtime	22	7
Expedited	42	20
Standard	606	535
Total	672	562

New Construction Inspections - Previous 12 Months

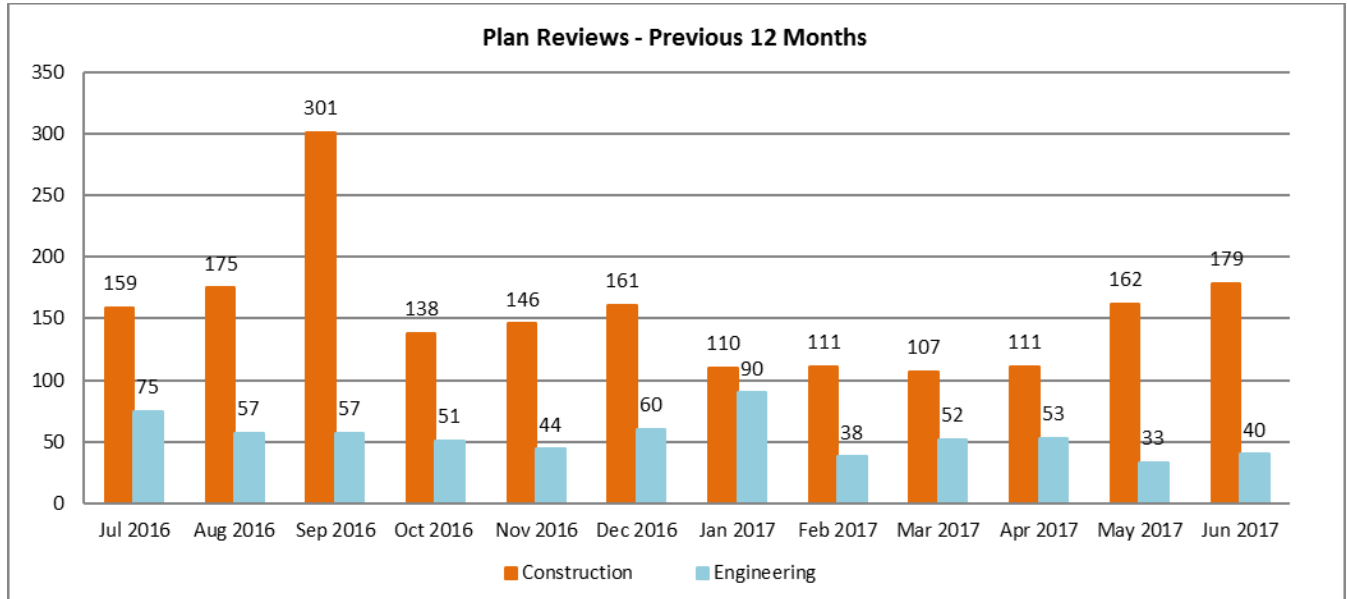


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PLAN REVIEWS

	June 2017	June 2016
Construction	179	201
Engineering	40	59



FIRE LOSSES AND INVESTIGATIONS

	June 2017	June 2016
Investigations	1	1
Fires > \$10K Loss	3	1

ITEMS OF INTEREST

Plano firefighters pulled two people from a car that was driven into a pond in central Plano on 6/17/2017. Crews were called to the 3700 block of Country Place Drive at 9:41 a.m. after a four-door sedan left the roadway and drove into a pond approximately 30 feet from the road.

Callers told the 911 operators that there were two people in the car and that the vehicle was nose-down in the water and sinking. Plano's Truck 4 arrived at the scene in three minutes and firefighters entered the water and extricated the occupants from the car quickly.

The two occupants of the car were transported to Medical City Plano. Their injuries were not life threatening. Plano's Truck 4 is part of the department's Special Rescue Team and the personnel are trained in water rescue, but fortunately, they were also the closest fire truck to the scene.

The pond sits between the two walking trails that make up a part of Plano's Chisholm Trail, a popular walking and biking trail in the middle of the city. No other people were injured and it is unknown at this time why the vehicle left the road and entered the pond.

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