



WORKING TOGETHER TO IMPROVE OUTCOMES



### OnSIGHT Health

OnSIGHT Health is an on-site Case Management program that is offered through the City’s health benefit plan. There is no additional cost to the employee for this service. It is offered by one of our healthcare partners, Communitas.

When you or a family member experiences a major injury or illness, many care and payment issues can arise. OnSIGHT Health is designed to send experienced, certified Nurse Case Managers to you or your family member in order to assess the current situation and assist in navigating the confusing healthcare environment that surrounds major illnesses and events.

### WHAT CAN THE RN CASE MANAGER DO FOR ME?

1. Evaluate the patient’s current medical condition and any issues or conditions leading up to the patient’s current condition.
2. Review the patient’s current location and treatment plan to determine if that location is the appropriate level of care for the patient. Evaluate if the patient needs to be transferred to another facility for continued evaluation and/or treatment.
3. Meet with the treatment team/facility to determine current and future treatment plan needs and resource availability.
4. Meet with the patient and/or caregivers to discuss findings and determine treatment and resource options.
5. Work with treatment team and facility to assure patient’s plan of care is on-course with optimal recovery. Assist in facilitating transfer to another facility, if needed.
6. Assess possible needs of the patient, post-hospitalization, and determine if resources to support outpatient treatment plan are available. Work with patient and caregivers to arrange for appropriate services and providers, making sure they are available upon discharge to outpatient setting.

### WHY OnSIGHT HEALTH NURSES?

Cases are handled by highly trained, compassionate RN Case Managers who understand the complexities of the four major parts of healthcare; Patients and Families, Hospitals or Other Medical Facilities, Physicians and Medical Providers & Insurance Plans.

### INTERESTED IN TALKING TO A NURSE?

Contact your HR Department and speak to someone in the FMLA area. They will get your contact information to the nurse, who will contact you to discuss your situation with you.



BRINGING CLARITY TO CHAOS.