



City of Plano - Homelessness Prevention Program

The goal of this program is to help prevent homelessness with limited financial assistance. Due to the COVID-19 emergency, the scope of the program has been temporarily expanded. The three categories of assistance available at this time and basic eligibility criteria are described below.

To apply, please call the Assistance Center of Collin County at 972-422-1850.

Interim COVID-19 Hotel Assistance – At Risk of Homelessness

Temporary assistance for people living in a hotel in Plano who lack the resources and support to avoid becoming homeless.

Interim COVID-19 Hotel Assistance – People Experiencing Homelessness

Temporary assistance for people experiencing unsheltered homelessness in Plano who 1) are referred by Plano Police Department, 2) test positive for COVID-19, or 3) have a documented recommendation from a medical professional to quarantine/isolate.

Rent and Mortgage Assistance – At Risk of Homelessness

Temporary assistance for Plano residents with a lease agreement or mortgage who have received a late notice or notice to vacate.

Basic Eligibility Criteria – All Applicants:

- Applicant must be a Plano resident.
- Applicant should verify the crisis situation leading to the risk of homelessness and lacks adequate support networks to avoid becoming homeless.
- Willing to work with case manager to complete a housing stability plan and take meaningful steps to achieve stability goals.



- Applicant's household must be at or below 80% of the Dallas, TX HUD Metro Area Median Income (AMI) Limits.

FY 2019 Dallas, TX HUD Metro AMI	
Household Size	80% AMI Limit
1	\$46,550
2	\$53,200
3	\$59,850
4	\$66,500
5	\$71,850
6	\$77,150
7	\$82,500
8	\$87,800